

INDELAC CONTROLS INC. 
AMERICAN MADE ACTUATORS & CONTROLS



QUARTER-TURN ELECTRIC ACTUATOR WARRANTY POLICY:

COVERS THE FOLLOWING ACTUATOR PRODUCT SERIES: R, S, M, L, K, SNS

THANK YOU FOR PURCHASING AN INDELAC CONTROLS, INC. (ICI) PRODUCT. IF YOU HAVE ANY QUESTIONS REGARDING THE PROPER INSTALLATION, USE, OR MAINTENANCE OF THE PRODUCT(S) PLEASE CALL US AT +1-859-727-7890. WE ARE COMMITTED TO KEEPING YOU SATISFIED.

ICI WARRANTS THAT FOR A PERIOD OF 24 MONTHS FROM THE DATE OF SHIPMENT IT WILL EITHER REPAIR OR REPLACE, AT ITS DISCRETION, THE PRODUCT(S) WHICH PROVE TO BE DEFECTIVE IN MATERIAL OR WORKMANSHIP. NO OTHER WARRANTY IS INCLUDED IN THIS EXTENDED WARRANTY. ICI'S SOLE LIABILITY IN CONNECTION WITH THE USE OF ITS PRODUCTS SHALL BE THE PRODUCTS' REPAIR OR REPLACEMENT.

THIS EXTENDED WARRANTY DOES NOT COVER DAMAGE TO, OR FAILURE OF THE PRODUCT RESULTING FROM CAUSES SUCH AS DAMAGE SUSTAINED DURING SHIPPING OR TRANSPORTATION, IMPROPER STORAGE, IMPROPER INSTALLATION, NEGLIGENCE OR WILLFUL MISCONDUCT OR OMISSIONS OF ANY PARTY OTHER THAN ICI, NORMAL WEAR AND TEAR, ABUSE, MISUSE, MODIFICATION, TAMPERING, NATURAL DISASTERS, ACCIDENTS, OR ACTS OF GOD.

THIS WARRANTY IS EXTENDED ONLY TO THE REGISTERED PARTY FOR WHICH THE PRODUCT SERIAL NUMBER MATCHES. THIS WARRANTY OF ICI'S PRODUCT IS NOT TRANSFERABLE.

TO OBTAIN SERVICE UNDER THIS WARRANTY:

1. THE PURCHASER MUST FIRST CONTACT ICI.
2. PRESENT THE DETAILS OF THE POTENTIAL WARRANTY CLAIM (ISSUE) TO ICI.
3. ICI WILL REVIEW THE DETAILS OF THE ISSUE, THEN WORK WITH THE PURCHASER TO TROUBLESHOOT THE PRODUCT(S) IN AN ATTEMPT TO RESOLVE THE ISSUE.
4. IF IT IS DETERMINED BY ICI THAT THE ISSUE REQUIRES A FORMAL WARRANTY CLAIM, ICI WILL PROVIDE ADDITIONAL INSTRUCTIONS FOR THE PURCHASER TO FOLLOW, WHICH MAY VARY DEPENDING ON THE UNDERLYING ISSUE.

RETURNING A PRODUCT FOR EVALUATION OR REPAIR:

1. THE PURCHASER MUST FIRST CONTACT ICI.
2. OBTAIN A RETURN AUTHORIZATION FORM FROM ICI, COMPLETE WITH A UNIQUE RETURN AUTHORIZATION NUMBER BY REFERENCING THE PRODUCT SERIAL NUMBER.
3. PROPERLY PACKAGE THE PRODUCT SO THAT DAMAGE CANNOT OCCUR DURING THE SHIPPING PROCESS.
4. PRINT A COPY OF THE RETURN AUTHORIZATION FORM, PLACING IT INSIDE OF THE PACKING LIST SLEEVE ON THE EXTERIOR OF THE BOX.
5. PRODUCTS MUST BE RETURNED TO ICI, FREIGHT PREPAID, FOR EVALUATION.
6. SEND TO: INDELAC CONTROLS INC., 6810 POWERLINE DR., FLORENCE, KY 41042

IF THE UNIT FAILED DUE TO POOR WORKMANSHIP OR MATERIALS, THE UNIT WILL BE EITHER REPAIRED OR REPLACED AT THE DISCRETION OF ICI. THE UNIT WILL BE RETURNED GROUND/STANDARD FREIGHT PAID BY ICI, IF AIR/RUSH SHIPMENT IS REQUESTED THE PURCHASER SHALL PAY THE DIFFERENCE.

THIS WARRANTY IS IN LIEU OF ALL OTHER OBLIGATIONS, LIABILITIES OR EXPRESSED WARRANTIES. ANY IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTY OF MERCHANTABILITY ARE HEREBY EXPRESSLY EXCLUDED. IN NO EVENT SHALL ICI BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING IN CONNECTION WITH THE USE OF ITS PRODUCTS, OR FOR ANY DELAY IN THE PERFORMANCE OF THIS WARRANTY DUE TO CAUSES BEYOND ITS CONTROL.

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